

NOTABLE NEWS

Week Ending April 2, 2026

The Notable News was established in 2022 as an informal report compiled for the City Manager, efficiently summarizing key updates and accomplishments from various departments to be shared with City Council and City staff. It is not intended to serve as a comprehensive record of all staff activities or achievements and may contain typographical or formatting errors.

Administrative Services Department:

- Finance
 - Customer Service processed 1,047 utility payments totaling \$209,802.09 and 116 animal licenses totaling \$3,688
 - Past due accounts were notified and billed a \$15.75 Delinquent Fee:
 - January – 1,544
 - February – 1,466
 - March – 1,533
- Human Resources/Risk Management
 - HR staff received 1 new Risk claim this week
 - HR Staff held interviews for:
 - Utilities Manager
 - New Hires
 - Leslie Carteno, Police Dispatcher I
 - HR Staff announced 1 new Recruitment
 - Police Officer Trainee
- IT
 - Activated Verizon service for CCTV street camera for the Police Department.
 - Conducted a site walkthrough with the vendor for camera relocation and installation of new cameras at the Police Department and Library
 - Troubleshoot and resolved Police Laptop data connectivity issues for the Police Department
 - Relocated computers and phones for the Public Works Department
 - Staff attended a kickoff meeting to replace Council broadcast appliance replacement
 - Established new fiber uplink between City Hall and the Library

- Met with vendor to implement new identity security measures on existing domain controllers
- Provided training on electronic rideshare program to Human Resources

Development Services Department:

- During the period of time from March 26th thru April 1st, the Building & Safety Division completed 79 building inspections, issued 46 building permits, and plan checked 18 sets of construction plans.
- The Planning Division received 9 new zoning clearances for new businesses this week. One notable Zoning Clearance is for “Pepe’s Finest Mexican Food” located at 910 N. Mountain Avenue in the former Burger King restaurant building.
- The Planning Division met with the Police Department and Code Enforcement to discuss regulations and permitting for Homing Pigeons in the City.
- The Planning Division completed the Annual Housing Element Progress Report for presentation to the City Council at its upcoming meeting, and submittal to the State Department of Housing & Community Development.
- Development Services Director and Economic Development Staff met to discuss the lease rate analysis findings to assist with negotiations with cell tower providers.
- Economic Development staff updated the website information within the Economic Development page in preparation for the launch of the City's new website.
- Economic Development staff coordinated with the City Attorney for the review of an Estoppel Certificate and a Lease Recognition and Attornment Agreement, as part of a refinancing effort by a tenant on a City-owned property.
- Economic Development staff conducted a Commercial Rehabilitation Program progress inspection at the RAD Coffee building in downtown Upland, where new storefront windows and doors are currently being installed as part of an approved Commercial Rehabilitation Program funded project.
- Economic Development Staff performed Commercial Rehabilitation Program final inspections at RJ Reunion and Cats & Comics, confirming that all façade improvements were completed in accordance with program requirements and formally closing out both projects.
- Housing staff held two Emergency Repairs Program meetings to assist senior applicants with navigating the contractor procurement process. This included providing guidance on program requirements, facilitating communication between applicants and contractors, and supporting the solicitation and review of competitive bids to ensure timely and cost-effective project delivery.

- Housing staff met with two Multi-Family Rehabilitation Program applicants to review submitted bids in detail. Discussions focused on evaluating contractor proposals, ensuring compliance with program guidelines, and preparing for contractor selection so that rehabilitation work can proceed efficiently on their respective properties.
- The Sunset Ridge Turf Replacement Project has been completed. The City successfully completed the project utilizing \$211,575 in grant funding to implement the approved design. This effort supports compliance with California Assembly Bill 1572, advancing drought-tolerant landscaping and long-term water conservation goals.
- The City Council approved the City's participation in the San Bernardino Regional Housing Trust Fund (SBRHT) Joint Powers Authority, strengthening regional collaboration and expanding funding opportunities to support affordable housing production, preservation, and rehabilitation.
- Land Development coordinated and held a meeting with the owner of the Euclid Villas project on Euclid Avenue and Stowell Street and Cornerstone Utility consultant on relocation of overhead transmission lines along Stowell Street.
- Land Development reviewed easement documents for the future parking structure on 1st and "C" Street to coordinate relocation.
- Land Development provided responses to submittals to the contractor for the Tom Thomas Magnolia Plaza Project. Construction is anticipated to begin toward the end of April.
- Land Development processed applications for new water meters on Washington Street near 6th Avenue for Tract 20691, which concerns the construction of 7 townhomes by Crestwood Communities.
- Land Development responded to signal modification design questions for Parcel Map 18989, Claremont Mckenna College's sports complex project located on the northwest corner of Arrow Highway and Monte Vista Avenue.
- Transportation staff met with administrators from Western Christian High School to discuss complaints about student parking on 9th Street and Laural Avenue and possible solutions.
- Transportation staff collected field survey data to help with the design of curb ramps at Second Avenue and 9th Street intersection.
- Land Development issued a rough grading permit to KB Homes for the project located near Campus and 15th Street, Villa Serena planned community.
- Land Development received an "At Risk" submittal of rough grading plans for the Arrow 132 Townhomes project, located near the northwest corner of Arrow highway and San Antonio Avenue.

Police Department:

- This week Traffic officers continued their investigations into two recent fatal crashes. Officers conducted digital forensic examinations and mechanical inspections of the vehicles involved. These steps show investigating officer's details regarding the vehicles' movements leading up to, and during, the crashes to assist in determining the cause of the crash.
- The Impact Team conducted a quality-of-life operation with the cities of Ontario, Chino, Chino Hills, and Montclair. As a result, officers conducted 44 contacts, made 13 arrests, and successfully connected 6 individuals (including 2 families) with resources and housing, while 18 individuals declined services.
- Last week, Upland Police Department Homeless Services worked collaboratively with the San Bernardino County Probation Department and found placement in San Bernardino for a person on probation. Code Enforcement is currently distributing letters to businesses whose shopping carts have been found in the public right-of-way, reminding them of the applicable Upland Municipal Code regulations. Additionally, Code Enforcement is collaborating with the Impact Team to address trespassing concerns and a code enforcement violation in the 100 block of S. Euclid Avenue. In another case, Code Enforcement partnered with Animal Services and determined that the owner of homing pigeons lacked the required permit.
- On March 26, members of the Detective Bureau and Special Investigations Unit served a search warrant at a storage unit in the 2000 block of W. Foothill Blvd and recovered twenty-eight boxes of tools and personal belongings that were reported stolen. The items were released to the victim at the scene. Investigators are actively working on the case.
- On March 29, officers were dispatched to an apartment in the 1400 block of W. 8th Street in regard to a home invasion robbery. Officers learned that 3 suspects kicked down the victim's door and entered the apartment. All three suspects were armed with handguns and held one of the victim's down at gunpoint while they stole property from the residence. Detectives responded to the scene and took over the investigation.
- On March 30, officers were dispatched to an alley in the 700 block of E. 7th Street reference a male who was covered in blood and jumped into a backyard. The resident confronted the male and chased him back into the alley. Officers contacted the male who was extremely uncooperative and armed with a knife. He began cutting his wrists with the knife, and he needed immediate medical attention. Officers detained the subject and placed a tourniquet on each arm. He was placed on a 72-hour hold and transported to the hospital in addition to seeking the charge of criminal threats that he made against the resident.
- On March 31, officers were dispatched to a restaurant in the 1800 block of W. Foothill Blvd reference an erratic male chasing employees into a storage closet. The employees were unable to get out of the closet until another employee called 911. Officers quickly arrived on scene and the suspect fled. After a brief physical altercation, the suspect was taken into custody without further incident.

- On March 31, officers were dispatched to a retail business located in the 1400 block of E. Foothill Blvd after a female stole a cell phone from an employee's hand. Officers attempted to detain the suspect who ran into a nearby business and attempted to hold the door closed. Officers were able to open the door, and the female attempted to flee towards the back of the store. While doing so, she threw a full can of soda at an officer's face. The officers were able to take her into custody despite continual resistance by the suspect.
- On March 31, officers were dispatched to a highly intoxicated male, who was possibly suicidal, inside of a vehicle in the 1400 block of W. 14th Street. Officers learned that a firearm belonging to the male was missing from the residence. With the utilization of armored vehicles from Upland PD and Montclair PD, officers contacted the male and were able to ultimately detain him without incident. Once detained, officers saw that the male had a loaded firearm on the floorboard of where he was seated in the vehicle.
- On March 31, an officer contacted a female, who appeared to be under the influence of a controlled substance, at Memorial Park. The officer attempted to detain the female, who continued to resist until other officers arrived on scene. The female was subsequently taken into custody for feloniously resisting arrest by force.
- March 31, dispatch received a call of subject brandishing a shotgun inside of a local business located in the 1400 block of E. Foothill Boulevard. Officers saturated the area and during their investigation they located a highly intoxicated transient. They discovered the transient used his cellphone to falsely report this incident and this was not the first time he has done something like this. The subject was taken into custody and booked on several misdemeanors.

Public Works Department:

- **PW Engineering – Capital**
 - 11th Street Signal Beacon & Alley Improvements: Staff is preparing the NOC for City Council consideration on 4/13/26.
 - 19th Street Rehabilitation and Utility Improvements (Mountain to Euclid) Staff is waiting on preliminary reports regarding environmental and traffic. Staff is beginning preparations for a community meeting to discuss preliminary design concepts.
 - Baldy View Park ADA Improvements: Staff is waiting on a warranty item (ADA concrete table) to be installed, as one of the concrete tables arrived cracked and was rejected by engineering staff. ADA signage will be installed when the table arrives in order to reduce mobilization cost.
 - Electric Vehicle Charging Stations at Public Works: The SCE contractor has rescheduled conduit installation to the new charging stations from early March to mid-April due material delivery impacts (switchgear).

- Foothill Blvd. Rehabilitation (Benson Ave. to Redding Way) Water main pipeline, tees, and isolation valves construction continues in the #2 eastbound lane east of Benson Avenue and nearing Mountain Avenue.
- Generator Installation for Water Plant 2 and Plant 6: Final inspection is scheduled for next week between the Contractor, Building Dept. staff, and Engineering staff.
- Downtown Public Parking Lot Improvement (SWC of Arrow Highway & 3rd Ave.) Staff is completing the civil design drawings and specifications and anticipate beginning the public bidding process this month.
- **PW Utilities**
 - Average daily water produced for the week: 16.523 Million Gallons per Day
 - San Antonio Water Treatment Plant: 2.017 Million Gallons per Day
 - Import surface water purchased from WFA : 2.10 Million Gallons per Day
 - Ground water sources: 12.406 Million Gallons per Day
 - **Euclid Waterline and Valve Replacement**
The Water Distribution crew in replacing the 6-inch waterline and relocating the 6-inch valve near the tree at the intersection of Euclide Avenue and 15th Street.
 - Pictures and crew include Marc, Stephen, Luis, Tony, Raymond, Carlos, Oliver, and Anthony who is cross training.










- **15th Street Transfer Station Project**
- The pre-construction meeting for the 15th Street Transfer Station project was completed, followed by a site visit with the contractor, subcontractors, and representatives from the Water Treatment and Water Distribution teams.
- Picture and crew include Norberto, Marc, Brandon, Tony, Luis, contractor, and subcontractors.





-  176 residents disposed of toxic waste at the Household Hazardous Waste (HHW) Collection Center! All San Bernardino County residents are welcome to safely dispose of up to 15 gallons or 125 pounds of household hazardous waste like batteries, medications, and cooking oil almost every Saturday at the City Yard.

- **Recreation and Community Services**

- 4 facility reservations scheduled for this weekend.
- What an incredible time we had at the 4th Annual Egg-streme Egg Hunt for Adults! Approximately 560 participants took to the fields with flashlights in hand, searching for over 13,000 eggs and an amazing \$30,000 in prizes! A huge thank you to our many local businesses for their generous donations and continued support—this event wouldn't be possible without you!







City Manager's Office:

- The City Manager met with new employee – Leslie Carteno, Police Dispatcher I
- The City Manager attended the San Bernardino County Technical Advisory Committee Meeting.
- The City Manager attended the Inland Empire Division SB County City Managers Monthly Update
- The official [State of the City Presentation video](#) was released on all social media channels.

- Public information outreach this past week included social media postings for Earth Day and Arbor Day celebration Bulky Item Drop Off, Friends of Upland Animal Shelter Fundraiser featuring Upland businesses, the State of the City Report to the Community, Linked in posts for [Principal Engineer – Traffic recruitment](#), [Cornhole Championship](#), and [Sewer Operations Division Gold award for Collection Systems of the Year – Small System](#), and stories for the Detergent Bottle Collection Raffle, Opportunities to service on City committees/boards, IEUA Waterwise Landscape Contest, and Upland Lemon Festival.
- 60 Public Records Request received for the month of March.
- The City Clerk Office administered the Oath of Office to 1 new employee this week.

City Clerk staff attended a Public Records Act redaction training.